FAST EVICTION SERVICE/ LAW OFFICE OF M.C. EARLE INSTRUCTIONS TO COMPLETE PACKET

Completely fill out the following pages: 5, 6, 7, 8 **Review, sign and date** all other pages

We will also need a copy of the following documents:

- > Please submit any & all written communication with your tenant.
- Copies of the most current notices served to/from your tenants.
- > A copy of the rental agreement and addenda, if you have one.
- ➤ If the terms of your agreement have changed, provide that documentation. (Rent increase, change of ownership, etc.)
- ➤ If your property is held in a Trust, we must have a copy of the legal trust name from your trust documents.
- > Any roommate release forms.
- ➤ Name and phone numbers of authorized persons for sharing status of your case.
- > Payment of fees for the Unlawful Detainer lawsuit to be filed.
- We will need to be informed if your case is a Section 8 tenancy.

PROVIDED, YOUR CASE WILL BE DELAYED

- *Please review the legal reasons for eviction in LA County.
- *Please fill out the Takesheet so that we have the appropriate information to start the eviction process.
- *All units must be registered, Single Family Residence, Apartments, Duplexes, and Converted garages

Landlords' Rights FAQs



Form courtesy of Fast Eviction Service

WHAT IS THE COUNTY'S COVID-19 TENANT PROTECTIONS RESOLUTION?

The County's COVID-19 Tenant Protections Resolution ("Resolution"- formerly the LA County Eviction Moratorium), which went into effect March 4, 2020, provides certain protections to residential tenants, commercial tenants and mobilehome space renters affected by the COVID-19 pandemic in Los Angeles County through March 31, 2023.

WHO IS COVERED BY THE COUNTY'S COVID-19 TENANT PROTECTIONS RESOLUTION?

The Resolution applies to residential tenants, commercial tenants and mobilehome space renters in unincorporated Los Angeles County, as well as cities in the County that do not have a moratorium in place. It also established the County's temporary emergency tenant protections as the baseline for all incorporated cities within the County. This includes incorporated cities that have their own local eviction moratoria, to the extent the city's moratorium does not include the same or greater tenant protections as the County's COVID-19 Tenant Protections Resolution.

HOW DO I KNOW IF I AM IN AN UNINCORPORATED AREA OF LOS ANGELES COUNTY?

To find out if a property is in an unincorporated area of Los Angeles County, visit the Los Angeles County Registrar-Recorder/County Clerk website and select "District Map Look Up By Address."

WHAT PROTECTIONS ARE CURRENTLY IN PLACE FOR TENANTS?

The following protections are currently in place through **March 31, 2023** and must be followed by landlords with tenants who occupy a property in Los Angeles County:

For Residential Tenants, including Mobilehome Space Renters:

- Rent increase freeze (including new pass-throughs or related charges) for rent-stabilized units in unincorporated areas of the County; and
- Anti-harassment and retaliation protections.

Protections against evictions for:

- Non-payment of rent due between July 1, 2022 and March 31, 2023 due to a COVID-19 financial hardship, only for tenant households with income at or below 80% of the Area Median Income (AMI);
- No-Fault eviction reasons (except for qualified Owner Move-in);
- Nuisance; and
- Unauthorized occupants or pets who began residing in the unit between March 1, 2020 and January 20, 2023

For Commercial Tenants:

 Commercial tenants are no longer protected by the Resolution as of February 1, 2023.



What Protections Are Being Extended Beyond March 31, 2023?

While many of the emergency tenant protections under the Resolution will be expiring, the following protections will be extended beyond March 31, 2023, for residential tenants and mobilehome space renters who utilized the County's non-payment of rent protections between July 1, 2022 and March 31, 2023:

- No-Fault evictions reasons, except for qualified Owner Move-in Evictions; and
- Anti-harassment and retaliation protections during the Resolution's protection Starting April 1, 2023, landlords are required to serve tenants with a written 30-Day Notice prior to filing an eviction based for the presence of unauthorized occupants or pets.

WHAT SHOULD TENANTS DO IF THEY ARE UNABLE TO PAY RENT THROUGH MARCH 31, 2023?

If qualifying tenants are unable to pay rent, they must notify their landlord within seven (7) days of the rent being due, unless extenuating circumstances exist.

FOR COMMERCIAL TENANTS

As of February 1, 2022, Commercial Tenants are no longer protected from eviction due to nonpayment of rent. Commercial Tenants will have the following time to repay past due rent from March 2020-January 2022:

- Twelve (12) months for those with 0-9 employees;
- Six (6) months for those with 10-100 employees in equal installments.

Under What Circumstances Can A
Landlord Evict A Tenant To Move Into A
Property Under The County's Covid-19
Tenant Protections Resolution?

Under the Resolution, a landlord or a qualifying family member can move into a single-family home, mobilehome space, condominium unit, duplex, or triplex (collectively "units") if they meet the following criteria:

- The landlord or landlords qualifying family member must physically reside at the property for at least thirty-six (36) consecutive months; and
- The landlord or landlords qualifying family member must be similarly situated to the tenant currently occupying the home; and
- The landlord must provide at least sixty (60) days' notice to Tenant; and
- The landlord must pay tenant relocation assistance as required by the County's Rent Stabilization and Tenant Protections Ordinance or the incorporated city's applicable ordinance or regulation.

Please note: The County's Resolution does not cancel or stop the rent from being owed or stop the accumulation of back-rent owed during the protected period. Tenants should pay their rent if they are able and are encouraged to work out a repayment plan with their landlord during and after the termination of the Resolution. Residential Tenants (including mobilehome space renters) will have up to twelve (12) months to repay any past-due rent.



Under What Circumstances Can A Landlord Evict A Tenant To Move Into A Property Under The County's Covid-19 Tenant Protections Resolution continued...

- Landlords will need to use the following forms as part of the process to evict tenant(s) and provide notice to the Department of Consumer and Business Affairs:
 - · Landlord Move-in Disclosure
 - Proof of Service

Landlords may refer to the Relocation Assistance FAQs for further guidance on the required relocation amounts.

Forms for Landlords and Relocation Assistance FAQs can be found at DCBA.LACounty.gov/rentforms

WHAT SUPPORT WILL REMAIN IN PLACE FOR TENANTS AFTER THE MORATORIUM EXPIRATION?

If a tenant needs support in responding to an eviction notice or any matters related to back-rent after March 31, 2023, tenants should immediately contact Stay Housed LA. Stay Housed LA can work with tenants to see if they qualify for free legal assistance, and for help understanding their rights, responding to notices, short-term rental assistance, and/to access to other resources at www.stayhousedla.org or calling DCBA at 800-593-8222 for more information. Tenants are not required to leave their units unless they are served with a five (5) Day Notice to Vacate from the Sheriff's Department.

Additionally, the County or State, protections, or a combination of these may provide an affirmative defense if a Tenant is served with an "Unlawful Detainer" (formal eviction notice) or is facing other civil actions for unpaid rent accrued during the protections period due to COVID-19 related financial hardship.

DOES THE COUNTY OFFER ANY SUPPORT IF I AM FACING FORECLOSURE OF A PROPERTY DUE TO RENT NOT BEING PAID?

The Department of Consumer and Business Affairs' Foreclosure Prevention unit provides free services for homeowners and landlords with 15 or fewer units in Los Angeles County.

We can provide free, one-on-one counseling by phone or in person (by appointment).

Contact us:

Phone: 800-593-8222

Email: homehelp@dcba.lacounty.gov

For more information visit: dcba.lacounty.gov/landlords

FastEvict.com / Law Group

474 W Orange Show Rd. San Bernardino, California 92408
Telephone: (800) 686-8686 • (909) 889-2000 • Facsimile: (800) 675-5002 • (909) 889-3900
Website: www.fastevict.com/evictions • Email: intake@fastevict.com

PLEASE ANSWER ALL QUESTIONS.

Any error could result in a dismissal or significant delay in your case which may result in additional costs / fees.

OWNERS INFORMATION: NAME ALL INDIVIDUAL OWNERS OF THE PROPERTY:									
□TRU:	ST? 🔲	LLC? □CO JST AND TRU	SJECT PROPEF RP? □PARTI JSTEE NAME:	NERSHIP? □INDIVI					
CITV	(O ADDI	·LOO		ΤΛΤΡ	r c .		7ID	CODE:	
EAY NI	IMRER:			STAT			ΔΙΤΝΙΙΝ	ARER:	
								NDLIN.	
				YES NO -					
		NOTICE ON							
					EXP Date:		CVV2:		
			DRESS:						
			·	S - NO COUN	NTY OR STAT	E BU	SINESS IS F	REGISTERED IN	:
	TLE OR - NO [P RECENTLY C	HANGED?	HAS MANAO	_	_	TLY CHANGED?	?
	R PROP]- NO □		ECT TO RENT	CONTROL?	DO YOU NE YES 🗌 I			NESS LICENSE?	?
_	_		(If Applicable)	for Owner:					
CITY: _				STAT	ΓΕ:		ZIP	CODE:	
EMAIL:				_					
		ORMATION							
ADDRE	SS WHE	RE TENANT	PAY RENT TO	/ DIRECT DEPOSIT	INFO:				
EVICTION	ON ADD	RESS:							
CITY:				STAT	 ΓΕ:		ZIP	CODE:	
				PASSKEY OR SECU					
			THE PAS	SCODE IS:					
			the client fails to pr	ovide access when needed to	here will be an add	litional			
					ALT NUMBER:				
	_	DRESS /POBC							
		F PROPERTY:	-	40-					
Г		S/ALL OCC	JPANTS OVER	18:					
	l. ∖ge	Hair	Height	Weight	2. Age		Hair	Height	Weight
	nge		rieignt	vveignt	Age		I Iali	i leigitt	vveignt
	3.		- 1	•	4.		II	- 1	1
<u> </u>	\ge	Hair	Height	Weight	Age)	Hair	Height	Weight
_	5.	li resse	li ta talar	NA/ - Code (6.		li i - t -	li ta tada r	haz-t-t-t
	∖ge	Hair	Height	Weight	Age		Hair	Height	Weight
CURREI	NT MONT	HLY RENT:		DUE DATE:	 :		SECURI	TY DEPOSIT:	
LATE RENT FEE: PARAGRAPH OF LEASE THAT MENTIONS LATE FEES:									
DOES YOUR TENANT RECEIVE SECTION 8 OR HOUSING ASSISTANCE OR ANY KIND OF RENTAL ASSISTANCE? YES - NO - NO - AND THE TENANTS PORTION?AND THE TENANTS PORTION?									
	IS ANY TENANT ON ACTIVE DUTY IN THE MILITARY? YES NO -								
	IF YOU HAVE NO WRITTEN AGREEMENT OR LOST IT, WHAT DATE DID YOUR TENANTS MOVE IN?								
	IF THE AGREEMENT HAS CHANGED SINCE MOVE IN WHAT DATE WAS IT CHANGED?								
·= *						_			

NOTICE INFORMATION:

Any Eviction based non-payment of rent, the landlord is required to apply for rental assistance and wait 20 business days prior to proceeding with an eviction. Please go to housingiskey.com for more details.

FAILURE TO REVEAL	. HABITABILITY ISSUES NOW, CO	OULD RESULT IN A POSSIBLE LOSS OF YOUR CASE!!!
15 DAY PAY COVID 3 D	AY PAY 3 DAY CURE/QUIT	☐ 30 DAY ☐ 60 DAY ☐ FORECLOSURE ☐ OTHER ☐
Rent due 9/1/20 to 9/30/21 **AT	TORNEY FEES CAN ONLY BE AWAR	DED WITH A WRITTEN AGREEMENT**
Rent Br	eakdown	Cure / Quit Notice Breakdown
	RE THAN 12 MONTHS OF RENT**	(please attach a copy of your lease or violation notice if applicable)
		PLEASE GIVE US ALL THE DETAILS OF THE VIOLATIONS
PLEASE STATE EACH RENTAL PI	RIOD RENT IS OWED FOR	
JAN \$	JUL \$	
FEB\$	AUG\$	
MAR\$	SEP\$	
APR\$	OCT\$	
MAY\$	NOV\$	
JUN \$	DEC\$	
the tenant never paid the increas	most recent rent increase: alid and you may have a problem if	
HAVE YOU SERVED ANY OTHER N		
•	nant recently acted in violation of an ng, disturbances of the peace, etc.	ny provision of the written rental agreement? YES ☐ NO ☐
What are the police report number	ers for the incidents at the property?	
Is the real property (tenancy) in f	oreclosure; has a Notice of Default	or Notice of Sale been served? YES NO
Did you purchase this property fr at the time of the foreclosure sale		nt to a foreclosure sale when the tenant was in possession of the unit
Did your tenant ever give you a C	COVID distress declaration and if so	when was the last time they did?:
Have you or your tenant applied fo	r the Emergency Rental Assistance P	rogram. If yes please state when and outcome: Please describe:
Have you received notices or cita	ations from Code Enforcement or the	e City? YES NO
Have there been any habitability	complaints made by the tenants wit	thin the last 6 months? YES NO
HAVE YOU FILED A PREVIOUS	CASE AGAINST THE OCCUPAN	TS? YES NO
WHAT IS THE DATE YOU WER	E LAST IN THE PROPERTY?	
For 30/60 Day Notice cases: Have	ve you accepted rent after the Notice	e Expires period? YES ☐ NO ☐
This protection is highly suggested for evicted. Without Arietta protection the	ere is a possibility that the tenants can d	S NO _ nts. Arietta protection ensures that all known and unknown occupants are elay the eviction by having an unknown third party file a fraudulent claim with also requires that the attorney attend a hearing with your paying an
DO SO COMPETENTLY. I AUTHORIZE THE LA		THAT THE FOREGOING IS TRUE AND CORRECT, AND THAT IF CALLED AS A WITNESS I COULD MATION ON THE LAW SUIT. BY SIGNING BELOW, I ACKNOWLEDGE THAT I HAVE READ AND TAINER AGREEMENT.
Date		
		SIGNATURE: OWNER/LANDLORD/AUTHORIZED AGENT

^{*}THE NOTICE WILL REMAIN PROPERTY OF FASTEVICT.COM / LAW GROUP, NO PROOF OF SERVICE WILL BE CREATED UNTIL THE FILING OF THE EVICTION.

FastEvict.com / Law Group

474 W Orange Show Rd. San Bernardino, California 92408
Telephone: (800) 686-8686 • (909) 889-2000 • Facsimile: (800) 675-5002 • (909) 889-3900
Website: www.fastevict.com/evictions • Email: intake@fastevict.com

PLEASE ANSWER ALL QUESTIONS.

Any error could result in a dismissal or significant delay in your case which may result in additional costs / fees.

How long have you owned the property? (If you are a management or third party service hiring our company, we will need all information regarding ownership included with the information you send us.)
What entity/ownership name is property held in? (We rely solely on your information in order to file the legal documents properly.)
Has the title to the property changed since this tenant occupied the unit? Yes □ No □ (Example; transferring to an LLC, a trust, a corporation, or limited partnership)
Is the client that is starting the eviction case the owner \square , the manager \square , or the trustee \square
If it is an LLC, a trust, a corporation, or limited partnership is it still active? Yes \(\subseteq \) No \(\subseteq \) (if the entity is suspended, please note you will need to make it active prior to proceeding with an Unlawful Detainer)
If the client just bought the unit did they give an ownership/management takeover letter? Yes \square No \square If so, when was it sent and when was the property purchased?
Have there been any changes to the terms? Such as the date rent is due, or the amount of rent, or any changes of the terms of tenancy? Yes \square No \square If so, was a new lease or agreement signed? Yes \square No \square
Did the client buy the property with tenants in the unit? Yes \square No \square If so, was an estoppel certificate or lease given to the new owner? Yes \square No \square
Does the city, county or municipality require a business license or a registration number? Yes \(\subseteq \) No \(\subseteq \) (If your property is in a City that requires yearly registration for rent control or any other business purpose for rentals, please send us a copy upon requiring our service for review.)
Is the client's/plaintiff's name on the rental agreement. The name the rent is paid to? Yes \square No \square
What authority do they have to authorize the Unlawful Detainer?
How is rent paid: us mail, direct deposit, in person by Zelle:
If direct deposit, what bank do they pay to, routing #, account #, and is the nearest bank location within 5 miles of the property?
Does the client/landlord/plaintiff give a receipt or a copy of the ledger when rent is collected? Yes □ No □
Has anyone else moved into the rental unit since the tenancy began? Yes \square No \square If so, have you collected rent since this? Yes \square No \square
Did any child or occupant turn 18 since the tenancy began? Yes □ No □
when is the last time the unit was inspected?
when has and is the last time occupant complained about repairs or filed a complaint with any government agency from code enforcement, to police to any other authority?

Law Offices of M.C. Earle & Associates

FastEvict.com / Law Group

Attorney at Law

474 W Orange Show Rd. San Bernardino, California 92408

Telephone: (800) 6868686 • Facsimile: (800) 6755002 • Website: www.fastevict.com • Email: intake@fastevict.com

UNLAWFUL DETAINER ATTORNEY-CLIENT RETAINER AGREEMENT AND CREDIT CARD AUTHORIZATION

ATTN: TODAY'S E	DATE	
DEFENDANT'S NAME	CELL#:	WORK#
Client,, her	eby retains M. C. Earle & Assoc. as his/	her/its attorney in the Unlawful Detainer matter concerning the eviction
property located:		
	he opposing party may have or may h	nall not include any obligation to settle, negotiate, obtain a waiver of, or ereafter raise against client in any affirmative action/related action filed
		ollection case. All advance fees and costs for an uncontested eviction tested Unlawful Detainer Fees do not include Sheriff Fees.
depending on filing court; call for details) for agrees to pay the additional sum of \$350.00 pay the sum of \$350.00 for the preparation of	an appearance at trial for the first hou to (fees subject to change depending of fany motion and/or for the preparati	agrees to pay attorney the sum of \$350.00 to (fees subject to change ir. If the trial or court appearance takes more than one hour client on filing court; call for details) for each additional hour. Client agrees to on of an opposition to any motion, as required, expect Motions for o change depending on filing court, call for details) M.C. Earle &
documents, request for admissions and specithe preparation a response to each set of dis	al interrogatories that may be require covery that may be propounded by th	t not limited to, form interrogatories, request for production of d in the eviction matter. Client also agrees to pay the sum of \$350.00 for e opposing party. Additionally, if the opposing party requests a jury trial he receipt of a demand for jury trial, and\$2,000.00 per day for trial after
If client fails to pay the fees required by this Department.	agreement client understands that att	orney will not be required to send the Writ of Possession to the Sheriff's
hereby authorizes Attorney, in its judgment	and discretion for the best interests	confidential. Without waiving this privilege or confidentiality, Client of the Client, to communicate concerning the Engagement or the Client ited to, any third party that has agreed to pay attorney fees and costs
Dated:		
	Client/Landlord Signature	Client/Landlord Cell #
Pursuant to CC1954, Client must have service of the notice FastEvict.com mu		er dwelling the last 6 months. If any money is accepted after
	e FastEvict.com to charge my cred	t Card Authorization t card indicated below for payment of any and all services re advance notice of the charge via telephone or email.
		Street Address, City, State & Zip Required
Cardtype	Account #	
Expiration Date	CVV CODE CLIE	NT'S EMAIL
process as set forth in the Retainer Agreement. I also authorization shall remain in full force and effect unt of any changes to my account information or termin	o understand that once <u>FastEvict.com</u> has re il canceled in writing and I agree to notif <u>y Fas</u> ation of this authorization at least 15 days pri	thorize <u>FastEvict.Com</u> to handle the entire Civil, Small Claims, or Eviction and Collection ndered the services agreed upon that there are no refunds. I also understand that this <u>Evict.com</u> in writing or. am an authorized user of this credit card and that I will not dispute the
, , , , , , , , , , , , , , , , , , , ,		ct.com has to contest that dispute that I will be responsible for any fees e of \$250.00 per hour plus actual costs.
Date:		LITHODIZED SIGNATURE
	A	UTHORIZED SIGNATURE

Due to your credit card company's refund policy, <u>FastEvict.com</u> will be deducting 4% from the total amount of the refund along with a \$50.00 processing fee.

*Uncontested Residential Evictions over \$10K or Uncontested Commercial Evictions over 20K please call for pricing.

Law Offices of M.C. Earle & Associates

FastEvict.com / Law Group

Attorney at Law

474 W Orange Show Rd. San Bernardino, California 92408

Telephone: (800) 6868686 • Facsimile: (800) 6755002 • Website: www.fastevict.com • Email: intake@fastevict.com

\$350 & UP

COVID preparation and service of notice package- includes tenant fact sheet, one 15 day pay rent or 3 day pay rent notice. Each additional notice prepared and served for same address is \$150 each. Please note rent due from September 1,2020 – September 30, 2021 is a different notice than rent owed October 1, 2021 and we do recommend serving both notices at the same time. ** Please note that proceeding on an Unlawful Detainer based on rent owing from March 1,2020 – September 30,2021 is done at your own risk as there are no guarantees on getting possession for rent owing in that time period. The court will allow the defendant to file for a hearing if they claim they have excusable neglect reason for not providing the declaration to the notice to pay as required

*The fee for any notice unrelated to COVID is \$250 & up

Uncontested including attorney's fees* plus:

\$965 &

up (under \$10,000 The minimum flat fee retainer to process a COVID-based residential default eviction is only \$865 & up which covers your attorney's fees, plus court filing costs, electronic filing costs, service of process costs, court costs for the Clerk's Judgment for a Writ of Restitution. Upon signing this retainer, you are agreeing for the Law Office to fully proceed with the collection of the monies owed to you

Please contact our. office for over \$10,000)

If you do not wish to have our office Collect a judgment for you, you must notify the Law Office for each case after the tenancy property has been restored to you - we automatically obtain a money judgment against the former tenant(s). Fees, costs or court charges are subject to change at option of Law Office.

*Add \$175 For Sheriff Lockout

*Add \$25 if a Pre-Judgment Claim of Right of Possession is requested

*Add \$20 for process serving charges for each additional Defendant to be served

\$350 & up

TYPICAL "TRIAL" EVICTION

Upon the tenant filing an *Answer* there will be an additional charge which may include the following services for a typical trial mode eviction:

(1) obtain a copy of the Answer from the court, set the matter for a "court" trial (2) do up to a ½ hr. "trial-prep" with staff, (3) engage in up to one-hour court trial, (4) prepare a standard judgment, and (5) process the paperwork with the court.

POTENTIAL "EXTRAORDINARY" SERVICES/COSTS

There could be other extraordinary services/costs depending on how we need to respond to what the tenant does or what occurs in the case. The following illustrates the most typical "extraordinary" services that may be necessary in your case:

\$350m c & up

the case. The following mustrates the most typical extraordinary ser	vices mai may	be necessary in your case.
Per Hour: Court trial or hearing that exceeds one Hour	\$350 per	Deposition/interrogatories/Answers to
Additional phone calls regarding status, legal questions, etc	set/hr & up I	nterrogatories/Discovery
after the initial intake of the case will result in additional fees.		
Attorney attendance at court hearing		
Preparation for Court trial or hearing with attorney	\$1750 &	Jury trial preparation/Jury trial/Personal
Points & Authorities/Legal briefs/Legal Research	uр	Inspection of premises
Travel Time/Custom letters and consultations with attorneys		
Preparation of Notices to Quit/Section 8/HUD / Good Cause	#050	Preparation of a simple Subpoena Duces
Warning letters	\$350	Tecum
Preparation of Custom Stipulated Judgment/Stipulation & Order		recuiri
Mutual Agreements to Vacate / Ex tensions of Notices to Vacate	¢7Г D.,,	
Drafting Motions and Opposition to Motions	\$75 Per	Order to post Summons and Complaint
Settlement negotiations with clients/attorneys/tenants	ltem:	Preparation of Declaration Under Penalty of
Preparation of documents for filing Unlawful Detainer		Perjury
**Please be advised pursuant to AB 832, local and county	\$750 & up:	Obtaining a temporary restraining order
moratoriums in place, we are unable to guarantee you will	•	including filing and appearance
receive possession of your property within a specific timeframe.		•

Law Offices of M.C. Earle & Associates

FastEvict.com / Law Group

Attorney at Law

474 W Orange Show Rd. San Bernardino, California 92408

Telephone: (800) 6868686 • Facsimile: (800) 6755002 • Website: www.fastevict.com • Email: intake@fastevict.com

Extraordinary Costs: Advanced filing cost for a court motion, additional process serving charges or service attempts by process server, Sheriff Re-posting cost, Writ of Execution fee-collection, Abstract of Judgment. mailing or postage charges, Satisfaction of Judgment, etc.

Further, the tenant or tenant's attorney may contact this office to engage in settlement negotiations, or have you answer interrogatories or attend depositions of witnesses. We may also be forced to wait for an available courtroom for hours on end, or the trial may take longer than the typical one hour. For the extraordinary services or costs as described in part above, you will be billed accordingly. Any time spent by the office staff for settlement negotiations, or additional phone calls will be billed at the rate of \$175 per hour. The Law Office is extremely busy representing many clients and employs and trains staff for the purpose of processing, answering and handling routine questions that are presented with each lawsuit or case for which we are retained. Staff cannot provide legal advice. Occasionally, a client or manager overwhelmingly feels the absolute need to speak with the attorney personally even though an employee has provided answers to the client's inquiries as to status and standard procedures. In these instances, the undersigned understands that if according to the desire of the client speaking personally with an attorney is imperative, the minimum fee for such expenditure of time is \$100 for which the client will be billed. Any time personally spent by the attorney beyond fifteen minutes will be billed at the proportional rate of \$250 per hour.

Unless special arrangements are made with the client or agent, the charge for a typical default eviction as specified herein must be paid in advance. The attorney fees of \$250 + 4% refund costs shall be considered fully earned as soon as the law office prepares the Summons & Complaint. Attorney fees shall be considered as "earned" when the Summons & Complaint for Unlawful Detainer are drafted by the law office.

The Law Office may utilize the services of associated and closely affiliated attorneys to handle a variety of legal services. These services may include legal research, motion drafting, discovery, court appearances, jury trial preparation, jury and court trials and federal matters, including bankruptcy. Client hereby gives permission and consent for the Law Office, at its discretion, to engage such counsel for appropriate tasks and in accordance with the posted fee schedule. Under certain circumstances, a separate retainer agreement may be necessary.

THE LAW OFFICE INTENDS TO RETAIN ALL CLIENT FILES FOR A PERIOD OF NOT LESS THAN SEVEN YEARS FROM COMPLETION OF REPRESENTATION, AFTER WHICH THE FILE WILL BE DESTROYED. WITHIN THAT FIVE YEARS, WE WILL GLADLY PROVIDE YOU WITH ONE DUPICATE COPY OF THE FILE ON REQUEST. THERE WILL BE AN ACQUISITION AND ADMINISTRATION FEE OF \$50.00 TO OBTAIN THE FILE FROM THE STORAGE SHED.

Fees, costs or court charges are subject to change at option of Law Office.

I DECLARE THAT THE INFORMATION PROVIDED TO THE LAW OFFICE, ALONG WITH THIS TWO PAGE RETAINER, IS TRUE AND CORRECT AND IF CALLED AS A WITNESS TO TESTIFY IN COURT, I COULD DO SO COMPETENTLY. BY SIGNING BELOW I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE RETAINER AGREEMENT AND AM BOUND BY SAID RETAINER AGREEMENT

Please note that by executing this retainer agreement you, the client, are giving express permission to the Law Offices of Michael C. Earle and its employee to contact you, the client, by electronic delivery, including emails, fax, text messages and any other form of electronic delivery.

If you want to opt out of this service you must check mark the box that states I opt out of all electronic delivery of any and all documents, notices and updates regarding my case.

 $\hfill\square$ I OPT OUT OF ALL ELECTRONIC DELIVERY OF ANY AND ALL DOCUMENTS, NOTICES AND UPDATES REGARDING MY CASE.

VERIFICATION

STATE OF CALIFORNIA, COUNTY OF SAN BERNARDINO

I have read the foregoing SUMMONS AND COMPLAINT FOR UNLAWFUL DETAINER

		and knov	vits contents.
	X CHECK APPLICABI	LE PARAGRAPHS	
X	I am a party to this action. The matters stated in the fo	oregoing document are true of my own knowledge	except as to
tho	ose matters which are stated on information and belief, and	as to those matters I believe them to be true.	
	I am an Officer a partner	a of	
ар	party to this action, and am authorized to make this verific	cation for and on its behalf, and I make this verifica	ation for that
rea	ason I am informed and believe and on that groun	nd allege that the matters stated in the foregoing do	ocument are
tru	e The matters stated in the foregoing document are	true of my own knowledge, except as to those matte	rs which are
sta	ated on information and belief, and as to those matters I beli	ieve them to be true.	
	I am one of the attorneys for		
ар	party to this action. Such party is absent from the county o	of aforesaid where such attorneys have their offices,	and I make
this	s verification for and on behalf of that party for that reaso	on. I am informed and believe and on that ground	d allege that
the	e matters stated in the foregoing document are true.		
Ex	ecuted on, at	SAN BERNARDINO	, California.
I de	eclare under penalty of perjury under the laws of the State of	of California that the foregoing is true and correct.	
	Type or Print Name	Signature	

I request that a facsimile be accepted as an original pursuant to CRC 2.305(d), a signature hereon, in any, I produced by facsimile transmission is admissible as an original

PLAINTIFF (Name):	CASE NUMBER:
DEFENDANT(Name):	
11. Rent or other financial obligations due after March 31, 2022. (Only application on the control of the c	· · · · · · · · · · · · · · · · · · ·
12. ☐ Statements regarding rental assistance (Required in all actions based on n obligation. Plaintiff must answer all the questions in this item and, if later seek Verification Regarding Rental Assistance —Unlawful Detainer (form UD-120)., a. Has plaintiff received rental assistance or other financial compensation from demanded in the notice underlying the complaint? ☐ Yes ☐ No	ing a default judgment, will also need to file)
 b. Has plaintiff received rental assistance or other financial compensation fror of the notice underlying the complaint? ☐ Yes ☐ No 	n any other source for rent accruing <i>after</i> the date
 Does plaintiff have any pending application for rental assistance or other fir corresponding to the amount demanded in the notice underlying the complai 	nt? ☐ Yes ☐ No
d. Does plaintiff have any pending application for rental assistance or other fir rent accruing <i>after</i> the date on the notice underlying the complaint? ☐ Yes ☐] No
13. ☐ Other allegations Plaintiff makes the following additional allegations: (S allegation lettered in order, starting with (a), (b), (c) etc. If there is not enough form MC-025, title it Attachment 13, and letter each allegation in order.) ☐ Ot	space below, check the box below and use
14. ☐ Number of pages attached (specify):	
Date:	
(TYPE OR PRINT NAME)	(SIGNATURE OF PLAINTIFF OR ATTORNEY)
VERIFICATION	
(Use a different verification form if the verification is by an attorney	or for a corporation or partnership.)
I am the plaintiff in this proceeding and have read this complaint. I declare under pen California that the foregoing is true and correct.	alty of perjury under the laws of the State of
Date:	
(TYPE OR PRINT NAME)	(SIGNATURE)
I request that a facsimile be accepted as an original pursuant to CRC 2.305(d), a sig transmission is admissible as an original.	,
панонновон в айтновые ав ан инуна.	

UD-101 [Rev. July 16, 2022]

NAME, ADDRESS, AND TELEPHONE NUMBER OF ATTORNEY OR PARTY WITHOUT ATTORNEY: STATE	BAR NUMBER: Reserved for Clerk's File Stamp		
SUPERIOR COURT OF CALIFORNIA, COUNTY OF			
COURTHOUSE ADDRESS:			
PLAINTIFF/PETITIONER:			
DEFENDANT/RESPONDENT:			
VERIFICATION BY LANDLORD REGARDING	CASE NUMBER:		
RENTAL ASSISTANCE—UNLAWFUL DETAIN	ER		
This form must be filed by the plaintiff with any request for default judgmer residential property based on nonpayment of rent or any other financial ob appropriate or when requested by a judicial officer.			
The landlord of the property at issue in this case is (name):			
2. All of the following statements are true:			
 a. Landlord has not received rental assistance or other financial compen demanded in the notice underlying the complaint in this action. 	sation from any other source corresponding to the amount		
b. Landlord has not received rental assistance or other financial compensation from any other source for rent accruing after the date the notice underlying the complaint in this action.			
c. Landlord does not have any pending application for rental assistance or other financial compensation from any other source corresponding to the amount demanded in the notice underlying the complaint in this action.			
d. Landlord does not have any pending application for rental assistance rent accruing after the date of the notice underlying the complaint in the			
I declare under penalty of perjury under the laws of the State of California that	the foregoing is true and correct.		
Dated:			
(TYPE OR PRINT NAME)	(SIGNATURE)		
(TITLE provide if signing on behalf of corporation or other business entity)			



NOTICE OF TENANT RIGHTS

IMPORTANT- PLEASE READ INSTRUCTIONS BELOW BEFORE POSTING

Los Angeles County Rent Stabilization and Tenant Protection Ordinance (RSTPO), <u>Chapter 8.52</u> of the County Code, requires landlords of fully and partially covered rental units located in unincorporated areas of the County to provide their tenants with a Notice of Tenant Rights. The Notice of Tenant Rights must be provided to tenants in all the following circumstances:

- 1. When entering into a rental agreement by including a copy of the notice as an exhibit or attachment to the written rental agreement;
- 2. When renewing a rental agreement; and
- 3. When providing notice of a rent increase or decrease in a fully covered rental unit or a reduction in housing service.

The attached Notice of Tenant Rights must be posted in a conspicuous location, such as a lobby of the property or common areas (e.g., near mailboxes, in laundry rooms, or at the entrance to the property). This notice should be posted in English and any additional languages as required by the County Code Section <u>8.52.120</u>.

Failure to comply with notice requirements in the Los Angeles County Code Chapter <u>8.52.120</u> may result in administrative fines of up to \$1,000.00 (LACC <u>8.52.160</u>), civil penalties up to \$1,000.00, criminal penalties up to \$1,000.00 and/or imprisonment in the County jail for a period of not more than six (6) months (LACC <u>8.52.170</u>). Each day that the violation continues shall constitute a separate and distinct offense.

For questions, please contact the Los Angeles County Department of Consumer & Business Affairs Rent Stabilization Program:

Phone: 800-593-8222 (Monday - Friday, 8:00AM - 4:30PM)

• Email: Rent@dcba.lacounty.gov

Online: rent.lacounty.gov





NOTICE OF TENANT RIGHTS

THIS PROPERTY IS SUBJECT TO LOS ANGELES COUNTY CODE (LACC) CHAPTER 8.52

The Rent Stabilization and Tenant Protections Ordinance (RSTPO), Chapter 8.52 LACC, regulates rent increases for fully covered rental units and evictions for fully and partially covered rental units in unincorporated Los Angeles County. While this notice provides general information about the RSPTO, tenants should review and understand all relevant laws about their rights and responsibilities, as well as consult with an attorney about their legal rights.

<u>LIMITS TO RENT INCREASES & SECURITY DEPOSITS FOR FULLY COVERED RENTAL UNITS:</u>

- Rent may only be increased once every twelve (12) months (<u>LACC §8.52.050</u>).
- Annual rent increases may only be imposed if the landlord has complied with:
 - o Annual registration of their rental unit(s) on the County's Rent Registry (<u>LACC §8.52.050</u>);
 - Payment of annual registration fees in accordance with <u>LACC §8.52.080</u>;
 - State and local laws and requirements (<u>LACC §8.52.050</u>);
 - Written notice requirements to the tenant in accordance with <u>California Civil Code §827</u>.
- Annual rent increases will be determined by the percentage change in the average annual Consumer Price Index (CPI), not to exceed eight percent (8%), or ten percent (10%) for luxury units.
- A reduction in housing services may be considered a rent increase under certain circumstances (<u>LACC §8.52.060</u>).
- Security deposit increases after the start of tenancy are prohibited. (<u>LACC §8.52.055</u>).
- Tenants may submit an Application for Adjustment to the Department of Consumer and Business Affairs (DCBA) based on an unlawful rent increase, failure to maintain a habitable premises, and/or a reduction in housing services (LACC §8.52.060).

EVICTIONS, BUYOUT AGREEMENTS, AND PASS-THROUGHS:

- Landlords cannot evict tenants without providing a "just cause" reason such as failure to pay rent, nuisance, landlord/family member move-in, etc. (<u>LACC §8.52.090</u>).
- Landlords may be required to provide relocation assistance for No-Fault evictions and temporary displacements (LACC §8.52.110) for fully or partially covered rental units.
- Landlords are required to notify DCBA when a Notice of Termination is served to a tenant living in a fully and partially covered rental unit (<u>LACC §8.52.090</u>).
- Landlords may buyout a tenant's lease by offering cash in exchange for the tenant to move out and must comply with tenant buyout agreement provisions in the ordinance (<u>LACC §8.52.100</u>). This applies to fully and partially covered rental units.
- Landlords may pass-through up to 50% of certain costs for work performed on fully covered rental units only after an application is submitted and approved by DCBA (<u>LACC §8.52.070</u>).

TENANT PROTECTIONS FROM HARASSMENT

Landlords cannot harass or retaliate against tenants for exercising their rights (LACC §8.52.130).

FOR QUESTIONS ABOUT YOUR RIGHTS OR TO REPORT A VIOLATION

Contact the Los Angeles County Department of Consumer and Business Affairs at 800-593-8222 (Monday - Friday, 8:00AM - 4:30PM) or by email at rent@dcba.lacounty.gov



LOS ANGELES COUNTY'S RENT REGISTRY FREQUENTLY ASKED QUESTIONS

Why did the County adopt a Rent Registry?

The Rent Registry was established under the County's Rent Stabilization and Tenant Protections Ordinance (RSTPO) and the Mobilehome Rent Stabilization and Mobilehome Owner Protections Ordinance (MRSMOPO). The Rent Registry allows landlords and mobilehome park owners to provide required rental housing information in compliance with the County ordinances, such as changes in tenancy, rental rates, and amenities, as well as pay annual registration fees to administer and enforce the program.

Who is required to register?

Landlords and mobilehome park owners who rent units, rooms, or mobilehome spaces within unincorporated areas of Los Angeles County are required to register and pay registration fees annually. Some units, properties, or mobilehome spaces may be exempt from registration fees. Landlords and mobilehome park owners may submit an exemption request through the Rent Registry. Please visit our website for a full list of properties that are subject to the Rent Registry requirements.

Property owners or mobilehome park owners who occupy a rental unit(s) or mobilehome space(s) and who do not receive rent for any portion of the same property are **NOT required to register.** Please note, if you ever rent your unit(s) or space(s), you will be required to register within thirty (30) days of the tenancy start date.

How do I register?

You can visit our website at dcba.lacounty.gov/rentregistry/ to be directly connected to the County's Rent Registry. You can also find informational webinars and guides on how to register. Contact our office if you would like a paper registration form.

What is the registration deadline, and how much will I have to pay?

All rental units must be registered, and fees paid by September 30th of each year.

Registration fees fall into the following categories:

- \$90 per Fully Covered Rental Unit*: Subject to rent restrictions <u>and</u> "just cause" eviction protections (e.g. At-Fault or No-Fault eviction reasons);
- \$30 per Partially Covered Rental Unit: Subject to "Just-Cause" eviction protections only (no rent restrictions);
- \$90 per Mobilehome Space*
- * Up to 50% of the annual registration fee for fully covered rental units and mobilehome spaces may be passed through to tenants and mobilehome owners, prorated on a monthly basis.

How do I know if I'm Fully Covered or Partially Covered?

Fully covered rental units consist of two or more units located on a single parcel (e.g. apartment complexes, duplexes, etc.) in the unincorporated areas of the County, with a Certificate of Occupancy issued on or before February 1, 1995. Partially covered rental units are those units in the unincorporated area of the County that are not Fully Covered or identified as exempt from Chapter 8.52 of the County Code. Contact our office or visit our website for more information regarding coverage under the County's ordinances.

How often do I have to register?

Landlords and mobilehome park owners who rent units or mobilehome spaces within unincorporated areas of Los Angeles County need to register and update rental information every year on or before September 30th.

How can I pay the registration fee?

Landlords and mobilehome park owners will be able to pay online with a credit card or e-check through the Rent Registry. In-person and mail-in options will also be available with details to follow.

What will happen if I don't register or pay fees for my rental unit(s) or mobilehome space(s)?

Failure to register and pay the annual registration fee by September 30th may result in penalties and late fees. Additionally, landlord and mobilehome park owners not current on the required registration fee will not be able to increase rent or pass-through costs to their tenant(s) and mobilehome owner(s).

For questions or assistance, please contact us at (800) 593-8222 or <u>rentregistry@dcba.lacounty.gov</u>, or visit our website for more information at dcba.lacounty.go<u>v/rentregistry/</u>.



COUNTY OF LOS ANGELES

RENT REGISTRY User Guide

How to Register Rental Properties on the Los Angeles County Rent Registry





COUNTY OF LOS ANGELES RENT REGISTRY USER GUIDE

The Los Angeles County Department of Consumer and Business Affairs (DCBA) launched the County's Rent Registry in October 2021, as part of the County's <u>Rent Stabilization and Tenant Protections Ordinance</u> and the <u>Mobilehome Rent Stabilization and Mobilehome Owner Protections Ordinance</u>. The Rent Registry allows landlords and mobilehome park owners to provide required rental housing information in compliance with the County ordinances, such as changes in tenancy, rental rates, and amenities, as well as pay annual registration fees to administer and enforce the program.

This guide provides step-by-step instructions to help landlords and mobilehome park owners register their rental properties located in the unincorporated areas of Los Angeles County onto the Rent Registry.

To learn more about the County's Rent Registry, visit dcba.lacounty.gov/rentregistry/.

Table of Contents

I.	Registry Checklist	2
II.	Accessing the Rent Registry	3
	Step 1: Visit the Registry Website	3
	Step 2: Log In	3
	Step 2a: Confirm Initial Login and Landlord Information	4
III.	Adding a Property	5
	Step 1: Add your Rental Property	5
	Step 1a: Enter APN and PIN Information	5
IV.	Registering Your Property	6
	Step 1: Update Primary Owner and Property Manager Information	7
	Step 2: Add Unit Information	10
	Step 3: Request Unit Exemptions (if applicable)	11
	Step 4: Prepare for Submission	12
	Step 5: Submit Registration	13
٧.	Paying Registration Fees	14
	Review and Submit Payment	14

I. Registry Checklist

What You Will Need to Register:

An Active Email Account

✓ Your Property's Assessor Parcel Number (APN)*

✓ Your Property's Identification Number (PIN)*

Steps to Register:

☐ Register on the Rent Registration Portal

- Visit the Rent Registry website at <u>www.rentregistry.dcba.lacounty.gov</u>
- Enter your email and create a password
- Check your email for confirmation and to verify your username and password

☐ Add your Rental Property

- Claim your rental property in the Rent Registration Portal
 - o Enter your APN and PIN
- Update your contact information
 - Name, phone number, email and mailing address of property owner (required) and of Property Manager (if you do not have one, check the "Same as Owner" box)

☐ Enter Unit Information

- Enter unit information such as unit number, type of occupant in the unit, amenities included in rent, the rent amount, date of occupancy and date of last rent increase
- Enter tenant information such as contact information, if the tenant is a Qualified tenant, and preferred language
- Continue to add all units on your rental property

☐ Submit your Registration

• Ensure all information is correct before submitting. Once submitted, DCBA staff will review and either approve or deny the registration

□ Pay Yearly Registration Fees

• Once your registration is approved, you will be notified of a pending payment status. Enter the system to start the payment process.

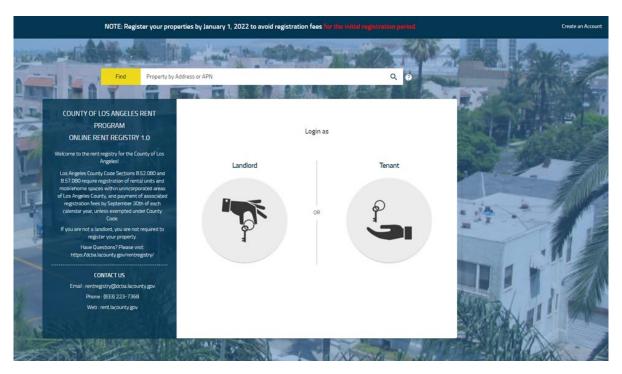
For any additional questions or assistance, you can contact DCBA's Rent Stabilization Program at (800) 593-8222 or RentRegistry@dcba.lacounty.gov.

^{*} Your property's APN and PIN can be found in the notification letter mailed to you or by contacting the Los Angeles County Department of Consumer and Business Affairs (DCBA).

II. Accessing the Rent Registry

Step 1: Visit the Registry Website

Visit the Los Angeles County Rent Registry website at www.rentregistry.dcba.lacounty.gov and click the icon located under "Landlord".



Step 2: Log In

Landlords who have already registered can input their login information to access the registry.

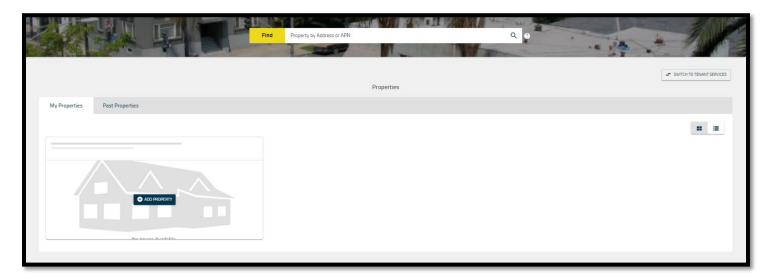
Landlords registering for the first time will need to navigate to "NEW USER? Click here to create an account." below the Login button. *



*Please note: You will receive a confirmation email from rentregistry@dcba.lacounty.gov after creating your account.

Step 2a: Confirm Initial Login and Landlord Information

Once you have logged into the system you will see the "Dashboard".



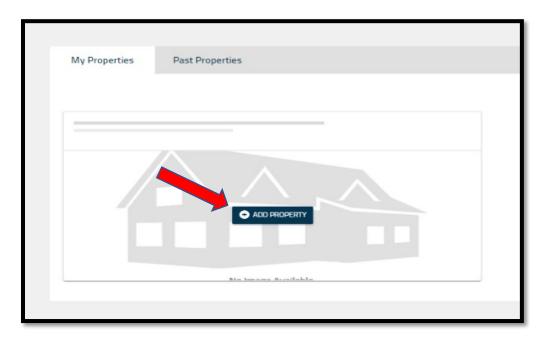
If this is your first time accessing the system, your dashboard will be empty as shown above.

All properties that are successfully entered through your account will appear in the Dashboard.

III. Adding a Property

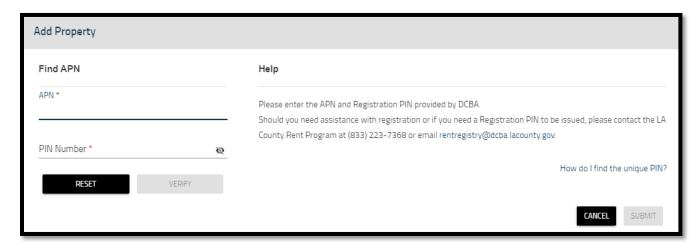
Step 1: Add your rental property

On your Dashboard, you will see a button that reads "Add Property;" click here to begin adding your property.



Step 1a: Enter APN and PIN Information

Once you click the "Add Property" button, you will see a pop-up asking you to input the Assessor's Parcel Number (APN) and PIN associated with your rental property. Letters containing the PINs have been mailed to the Mailing Address the County has on file for each property. If you did not receive a letter, you may contact DCBA and request a new PIN. Please be prepared to verify your property address and ownership information.



Once you enter the information, you will click "verify" to ensure the APN and PIN are correct to the property address. If everything looks correct, click "Submit."

IV. Registering Your Property

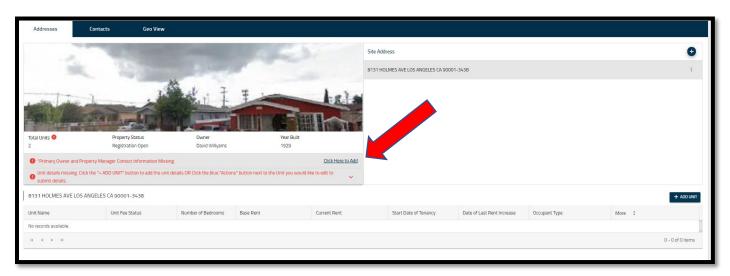
Landlords are required to register their properties annually. The Dashboard will identify if your property is ready for registration. If the property is ready to be registered, the APN status will say "Registration Open" (see below).



Click "Open" to continue.

Step 1: Update Primary Owner and Property Manager Information

You may notice that the property owner's information is missing or incorrect. If so, you can update it by clicking "Click Here to Add" (see below).



Click the "Add Contact" on the new page that appears and add or update the required information. The following contact types are required:

- Owner Contact Information
- Property Manager Contact Information



Both types of Contacts <u>must</u> be added to the APN to submit Exemptions, Amendments, and Registration. The Property Manager's information can be the same as the Owner's, if you choose.

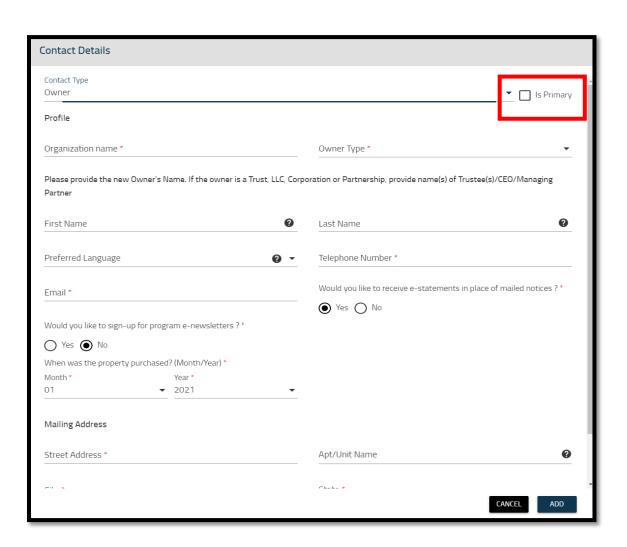
To add additional Owner Contact details, click on the "ADD CONTACT" button.

The Contact Detail pop-up page will open (shown below). From there, you can select from the available contact type.

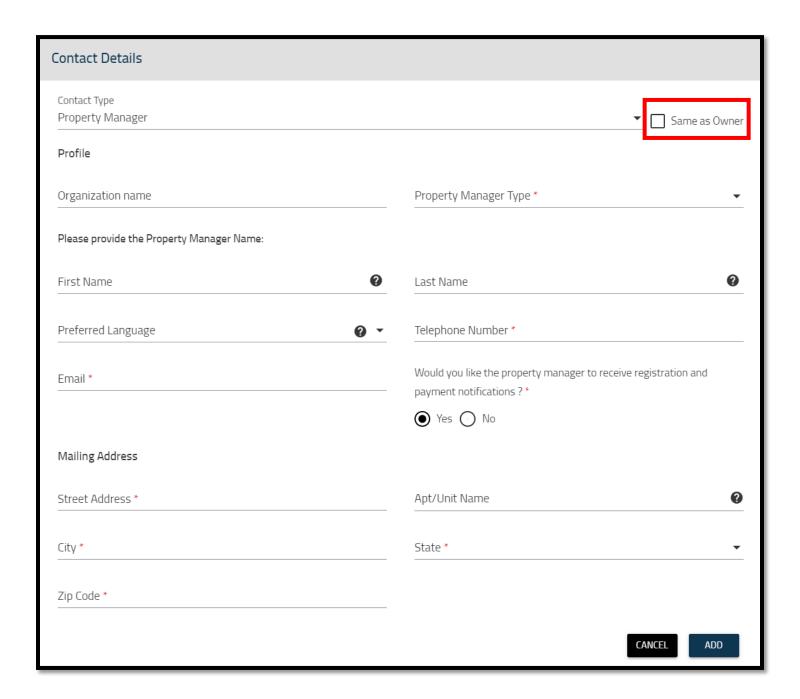
Select "Owner" from the dropdown list to add an additional Owner or select "Property Manager" from the dropdown list to add the Property Manager contact details.



Select the "Is Primary" checkbox if you wish to make the Owner a Primary contact. Fill out all required fields in the Contact Details form and click ADD.

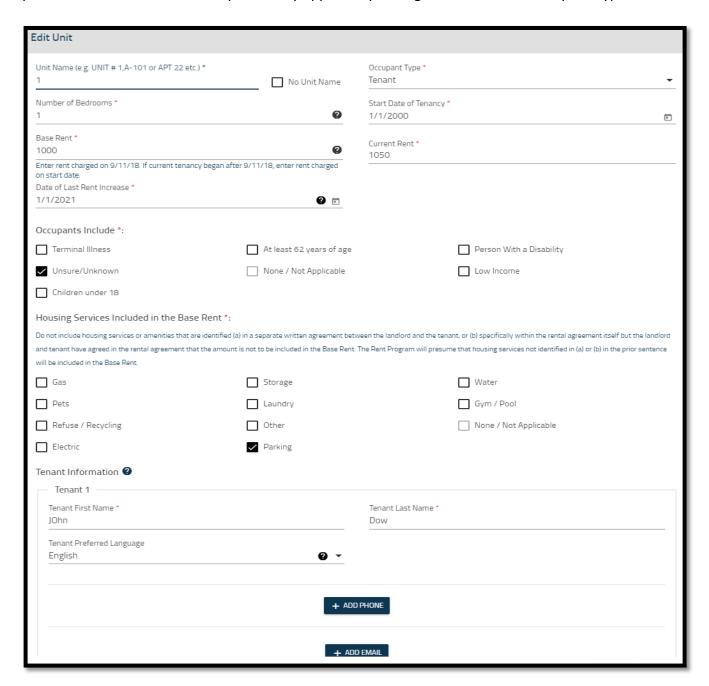


Once you have entered the required information, you can add the "Property Manager" contact information. If the Property Manager is the same as the Primary Contact check "Same as Owner" and the information will populate automatically.



Step 2: Add Unit Information

On the "Property Details" page, click the "Add Unit" button and the following pop-up will appear. Enter the required information. Additional options may appear depending on the selected Occupant Type.



You will need to ensure all the information you enter is true and correct - including the amount of rent charged on either September 11, 2018 for rental units and February 13th, 2018 for mobilehome spaces, or at the beginning of the tenancy if it began after these dates.

You must report any Housing Services that are included in the rent, or if the occupants fall into a qualified category. This includes persons who are disabled, terminally ill, low income, at least 62 years of age, or children under 18.

Fill out each required field. Once finished, click "Add Unit."

Step 3: Request Unit Exemptions (if applicable)

Before submitting your registration, consider if the APN may qualify for an exemption (Property Exemption/Unit Exemptions). If you do not believe your property qualifies for an exemption, skip to step 4.

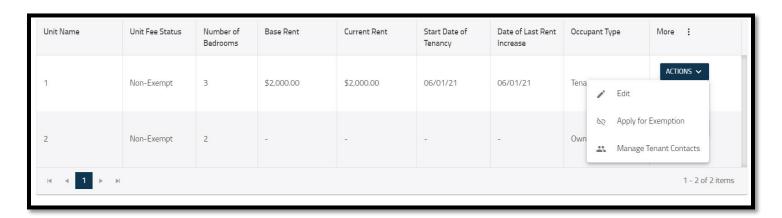
Exemption requests can only be made before submitting your registration. Below are some examples of qualifying exemptions:

- Unit is vacant and will remain vacant during the upcoming fiscal year.
- Unit is rented or leased to transient guest(s) for 30 consecutive days or less.
- Unit has a commercial use and is not used as a residential rental unit.
- Unit is occupied by a property manager and there is a written agreement with the landlord stating the property manager does not pay the full amount of rent that would otherwise be paid for a comparable rental unit on the property.
- Unit is Government-owned or specifically exempted under State or federal law or administrative regulation.

Visit DCBA's website at dcba.lacounty.gov/rentregistry/ for a full list of properties that are subject to the rent registry requirements. You may also review the Los Angeles County Rent Stabilization and Tenant Protections
Ordinance and Mobilehome Rent Stabilization and Mobilehome Owner Protections Ordinance to learn more about possible unit/property exemptions.

Unit Exemptions CANNOT be requested AFTER Registration is completed and need to be requested annually during registration. Please note, **you must submit an exemption request for each unit** that you believe is not subject to the registration fee for the registration period year. The appropriate documentation will need to be provided to the DCBA's Rent Stabilization Program to consider the Exemption request.

To apply for an Exemption, click on the "ACTIONS" button next to the unit you believe qualifies for an exemption. Select the option "Apply for Exemption".



A pop-up will appear where you will need to identify the reason for the exemption, upload any documentation that substantiates the reason, agree to the declaration statement, and provide the Submitter's Information. Once all the required information is entered, click "SUBMIT".

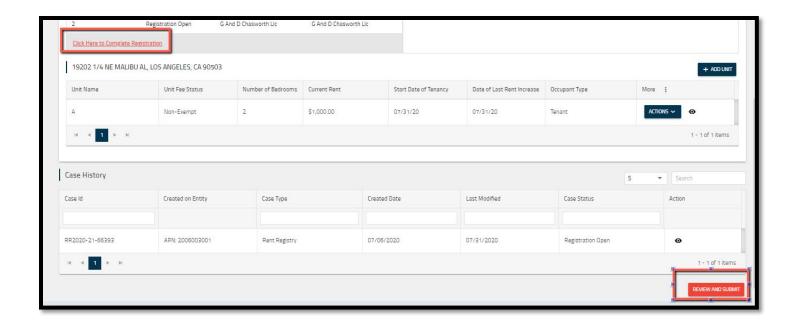
During the review of your request, a Unit Exemption or "UE" case will be created. You can find this in the Case History section at the bottom of the page. While DCBA staff reviews the request, you will be able to view the status, provide additional documentation, and communicate with DCBA staff.



Applying for a Unit Exemption does not guarantee it will be granted. Once submitted, DCBA staff will review each unit exemption request to confirm exemption eligibility and final approval or denial of the request.

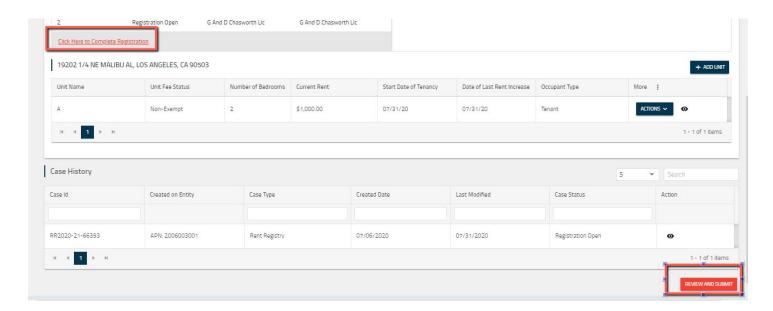
Step 4: Prepare for Submission

Once the APN meets all the necessary requirements to be submitted for Registration (APN Contacts and Unit Details have been entered) a "REVIEW AND SUBMIT" button will appear at the bottom of the "Addresses" tab, as well as a "Complete Registration" link in the middle of the page.

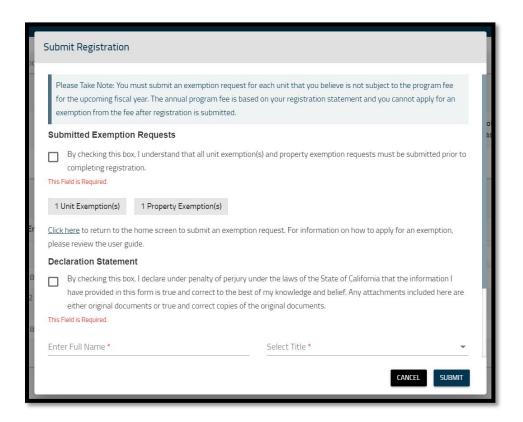


Step 5: Submit Registration

Once you are ready to submit your registration you can either click the "Complete Registration" hyperlink or the "Review and Submit" button.



A new page will be displayed which shows the APN details as they have been entered. The Owner and Property Manager Contact details, Unit Details, and Case History will be displayed for review before the information officially submitted. If everything looks correct, click the "Submit" button. The pop-up below will appear that you will need to review and complete.



You are required to read and agree to the Declaration Statements and provide your information.

After you click the "Submit" button a new pop-up will appear stating that the registration was successfully submitted. The status of the registration will change to "Pending Staff Review."

DCBA staff will review your submission for any errors. If no errors are found, your registration status will change to "Pending Payment." Once this status appears, you will be able to enter the system to pay your registration fees.

Please check your email and the registry for this update to ensure you make the required payment ahead of the registration deadline.

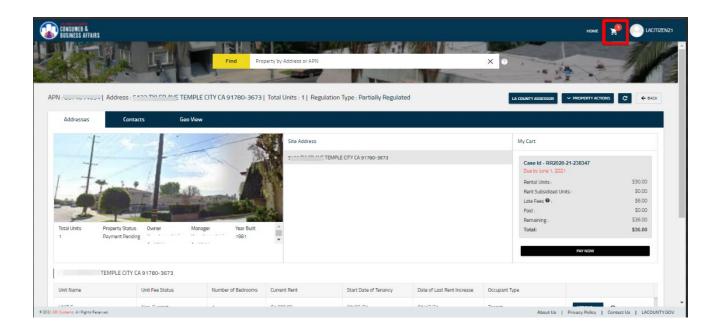
V. Paying Registration Fees

Review Your Cart and Submit Payment

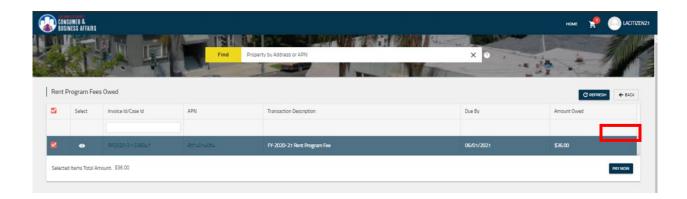
Please note that registration fees are waived for properties registered by April 30, 2022 for the initial registration period.

Once staff has approved the registration, the status of APN will change to "Payment Pending". If you are viewing the Property Details of a Property that is ready to accept online payment, you will see the "Pay Now" button enabled.

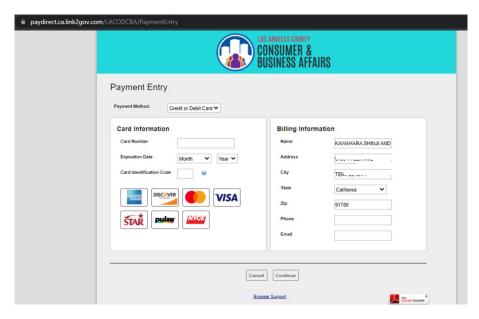
However, if you have multiple properties and are not sure which ones are ready, you can click on the Shopping Cart icon in the header. In this example, we will click on the Shopping Cart icon.



On the Shopping Cart page, you will see all Properties that are ready for Online Payment listed in a table format. Each row will have a "View" icon and a "Pay Now" button. You can pay for one property at a time.



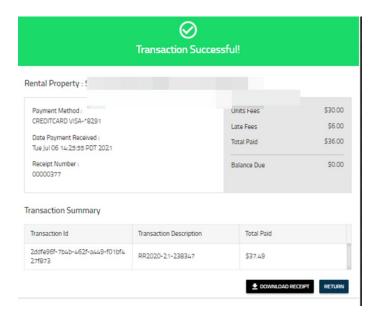
A new page will appear where you can enter your payment information. Enter your Credit Card details in the fields.



Click on the "Continue" button to move forward with your payment.

Review the information for accuracy. If everything looks good, click on the "Process Payment" button. If you need to make corrections, click on the Go Back/Edit link; or if you need to cancel the processing of the online payment, click on the Cancel link.

If your payment is successful, you will see a Transaction Successful page pop up with the payment details along with a button to Download Receipt.



Click on the "Return" button when you are finished. You will be redirected to your Dashboard. If you have paid for all the Properties, then the Shopping Cart icon will disappear.

Registration is complete when all required information has been successfully submitted and registration fees have been paid.

COUNTY OF LOS ANGELES

Department of Consumer and Business Affairs
Housing and Tenant Protections Division
Rent Stabilization Program
320 West Temple Street, Room G-10
Los Angeles, CA, 90012

Phone: (800) 593-8222

Email: RentRegistry@dcba.lacounty.gov



